

CERTIFICATE REQUIREMENTS

Core Courses

DISPUT 400 Basic Mediation 3 CR
COMM or SOC 390 Interpersonal Conflict 3 CR

Emphasis Area Courses

(Selected in consultation with the
program advisor)

DISPUT 494 Workshops in various focus areas 3 CR
DISPUT 493 Internship 2 CR
DISPUT 446 Competency Exam 1 CR

The certificate can be taken concurrently with
a bachelor's degree program, but will not be
awarded until an AA or bachelor's degree is
attained.

Sample Program of Study

DISPUT 400 (3) Basic Mediation
COMM 390 (3) Interpersonal Conflict
DISPUT 494 (2) Sounding Board/Community
Mediation Workshop
DISPUT 494 (1) Small Claims Court Mediation
DISPUT 493 (2) Internship *
DISPUT 494 (1) Competency Exam

*Many internships are at small claims court, which
requires a criminal background check.

<http://ppa.boisestate.edu/mediation/>

Boise State University
Dispute Resolution Program
Department of Public Policy
1910 University Drive
Boise, Idaho 83725-1935
042L101020

*"In times of strife, tools to manage
conflict are essential."*



Dispute Resolution

*Post AA and
Undergraduate-level
Certificate Program*

BOISE STATE
UNIVERSITY

Certificate in Dispute Resolution/ Mediation

Boise State offers courses to assist students to understand and respond to interpersonal conflict and develop basic mediation skills. Through a series of classes and workshops, the certificate program explores productive responses to conflict and prepares students for practicing mediator certification.

Conflict Management Certificate Courses

CORE CLASSES

DISPUT 400 BASIC MEDIATION SKILLS

Presents the theoretical fundamentals of negotiation and mediation, types of mediation, mediation models, mediation case work skills, building the mediation plan, interpersonal skills for mediation, and various resolution techniques. Students will mediate several actual or simulated practice cases.

COMM or SOC 390 Interpersonal Conflict

Discussed where personal conflict arises from, listening skills, and skills to moderate personal conflict.

WORKSHOPS (DISPUT 494)

Each semester a variety of workshops are offered. Students take three total credits of workshops that provide additional skill and conflict management practice. Students seeking an internship at small claims court should be sure to take the Small Claims Workshop as one of their electives.

INTERNSHIP (DISPUT 493)

Two credits (90 contact hours) of internship take the classroom learning into the field where students mediate cases under the supervision of experienced mediators.

COMPETENCY EXAM (DISPUT 446)

At the end of the program, students register for a one credit capstone course that consists of a written and field exam.

What do I do next?

Enroll in your first course (DISPUT 400); or
Contact the Program Director for more information:

*Dr. Suzanne McCorkle,
Director, Office of Conflict Management Services
Boise State University
Boise, ID 83725-1935
smccork@boisestate.edu
208-426-3928*

Who Should enroll?

- Social Work majors
- Business/Human Resource majors
- Pre-law students
- Anyone wanting more choices and skills during personal conflicts

What will the program cover?

- Interpersonal Conflict
- Basic Mediation
- Mediation in other contexts
- Listening skills
- Mediation practice

Can I take just one class?

Yes! Take one course or several as it fits your schedule for general electives. To receive the certificate, however, you must take all of the required 12 credits.

CORE FACULTY

- **Dr. Suzanne McCorkle**, Director of the Dispute Resolution Program at Boise State University and coauthor of the book, *Mediation Theory and Practice*
- **Dr. Gwen Smith**, mediator and consultant
- **Dr. Bayard Gregory**, mediator and consultant
- **Mr. Randall Reese**, mediator and consultant
- Other attorneys and practitioners join the program on a regular basis to offer workshops in their areas of specialization

ADMISSION REQUIREMENTS

There are no formal admission requirements. Students should contact Dr. McCorkle to discuss their workshop and internship placement while enrolled in the DISPUT 400 course.